



# Winter Crisis Program

## Energy Assistance

November 1, 2020– March 31, 2021

To schedule an appointment for the Winter Crisis Program please call the automated appointment line at...

# (440) 381–8230

The Winter Crisis Program is primarily an income based program, in order to be eligible, household income must be at or below 175% of the federal poverty guidelines shown in the chart below (It is important to note PIPP eligibility remains at 150% of the federal poverty guidelines.)

Household Size	Yearly Income Limit	30-Day Income Limit
1	\$ 22,330	\$ 1,835.34
2	\$ 30,170	\$ 2,479.73
3	\$ 38,010	\$ 3,124.11
4	\$ 45,850	\$ 3,768.49
5	\$ 53,690	\$ 4,412.88
6	\$ 61,530	\$ 5,057.26
7	\$ 69,370	\$ 5,701.64
8	\$ 77,210	\$ 6,346.03

## What you need to send...

### *If utility service is ON but in disconnect...*

- Photo ID (Driver’s License, Ohio ID Card)
- Copy of the current utility bill (all pages) from both the gas and electric company showing a disconnection notice
- Verification of income for every household member for the past 30 days and 12 months for seasonal/self-employed individuals (payroll check stubs, OWF, social security award letter, retirement, unemployment) a letter of support from a relative or individual who has given any financial assistance, etc.) for household members with zero income.
- Original Social Security Cards and birth dates for all household members
- If renting–landlord’s name, address, phone number and monthly rent amount–Proof of disability if permanently and totally disabled
- Proof of co-payment if necessary

### *If utility service is OFF..*

- All of the above items are needed plus, BEFORE the appointment
- Contact the gas company to get a Pending Account Number. If FirstEnergy is the electric provider a call must be made to request a Letter 29 and a pending account number. This should be done at the time the appointment is made to ensure that it is available in time for the appointment.
- Paid receipt showing payment for reconnect fees (if applicable), or co-pays.

### *If you use bulk fuel...*

- All of the above is needed, plus the fuel tank must be 25% or less tank capacity
- Receipt from bulk fuel company for the last fuel delivery

## \*\*\*Send Your Information\*\*\*

### FAX TO:

ACCAA–Energy  
440–997–6022

### DROP OFF AT:

ACCAA–Energy Assistance Office  
6920 Austinburg Rd, Ashtabula, OH 44004

### MAIL TO:

ACCAA–Energy  
PO Box 2610, Ashtabula, OH 44005–2610

## \*\*\*Outreach Partners\*\*\*

One of our outreach partners can help you to send your information to us – call for days/hours and scheduling...

### ANDOVER

Country Neighbor  
440–689–0026

### ORWELL

Country Neighbor  
440–437–6311

### CONNEAUT

Conneaut Human  
Resource Center  
440–593–5273