



Winter Crisis Program

Energy Assistance

November 1, 2021– March 31, 2022

To schedule an appointment for the Winter Crisis Program please call the automated appointment line at...

(440) 381-8230

The Winter Crisis Program is primarily an income based program, in order to be eligible, household income must be at or below 175% of the federal poverty guidelines (It is important to note PIPP eligibility remains at 150% of the federal poverty guidelines.)

Heating Assistance Available!

What can we help with...

- *Disconnection notices,*
- *Already disconnected from utility service*
- *Transferring services*
- *Establishing new services*
- *At or below 25% bulk fuel*
- *Or, have been diagnosed with COVID-19 in the last 12 months*

For information or scheduling appointments call...

(440) 381-8230 or 2-1-1

APPOINTMENTS:

ACCAA–Energy Assistance Office
6920 Austinburg Rd, Ashtabula, OH 44004

WALK INS:

OhioMeans Jobs
2247 Lake Ave, Ashtabula, OH 44004

FAX TO:

ACCAA–Energy
440-997-6022

MAIL TO:

ACCAA–Energy
PO Box 2610, Ashtabula, OH 44005-2610

What you need to apply...

If utility service is ON but in disconnect...

- Photo ID (Driver's License, Ohio ID Card)
- Proof of U.S. citizenship or legal residency for all household members
- Proof of disability (if applicable)
- Copy of the current utility bill (all pages) from both the gas and electric company showing a disconnection notice
- Verification of income for every household member for the past 30 days or 12 months for seasonal/self-employed individuals (payroll check stubs, OWF, social security award letter, retirement, unemployment) a letter of support from a relative or individual who has given any financial assistance, etc.) for household members with zero income.
- Original Social Security Cards and birth dates for all household members
- If renting–landlord's name, address, phone number and monthly rent amount–Proof of disability if permanently and totally disabled
- Proof of co-payment if necessary

Additional documents may be required if utility service is OFF and if you use bulk fuel. Call for details... 440-381-8230 or dial 2-1-1